

In Home Support Services (IHSS) - A Medicaid Consumer Directed Program

Consumer directed programs allow clients more choice and control over their own care. The clients may select, hire, train, supervise and dismiss their personal care worker. Clients decide whom to hire, what services are provided and the time of day their worker provides care.

FAQ

Q. What are the cares or services provided?

A. Attendant support – in home care and other supportive activities to assist eligible individuals to accomplish daily living tasks. Services include:

Health Maintenance Activities

- Those routine and repetitive activities of daily living which are necessary for health and normal bodily function.

- An individual with a disability would carry out these activities if he/she were physically able.

- Examples: bowel/bladder care, blood glucose monitoring, medication administration, vent care, G-tube feeding, vitals monitoring, transfers, etc.

Anything you would teach a family member to do

Personal Care– bathing, dressing, grooming, nail care

Homemaker -routine light housecleaning, meal preparation, laundry, shopping

Q. May attendants provide skilled care?

A. Yes. The program has a Nurse Practice Act exemption.

Q. Who directs the care and trains the attendants?

A. The client or authorized representative may choose, train, supervise and dismiss attendants. An IHSS agency hires the attendants. Yes, the IHSS agencies provide training to the client and limited training to attendants. The client is responsible for most of the attendants' training.

Q. Who is the ideal candidate?

A. New or current Medicaid HCBS-EBD recipients interested in directing their own care, or families of Children's HCBS recipients who are interested in directing their child's care.

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FAQ - Continued

Q. What is the service delivery model?

A. Service delivery

Services are provided by an attendant, under direction of the consumer, a parent or guardian of a child, or an authorized representative

Attendant must be employed by an IHSS provider agency

A consumer, parent or Authorized Representative can choose the certified IHSS agency

The IHSS agency hires an attendant of the consumer and/or authorized representative's choice
OR

The IHSS agency can provide an attendant from their pool of available works, with consumer and/or Authorized Representative approval

Q. How does one become eligible?

A. The client must:

Be eligible for the HCBS-EBD **or** the Children's HCBS waiver. Determined by the SEP or Certified Case manager

Be able to direct his or her own care **or** have an authorized representative to direct care.

Submit a doctor's statement certifying that the client **or** an authorized representative can direct care

Complete an Authorized Representative Form, if applicable

For More information please contact:



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