



**Talem**  
**Home Care**  
& Placement Services

*Empowering people to experience the full joy of living*

# What makes **Talem** stand out?

- 1. Care Consulting:** Talem can provide these services in clients' homes (wherever they live). Our professionals, who are Certified Senior Advisors<sup>®</sup>, focus on offering solutions for clients who are challenged with a serious illness. They will help our clients deal with various personal or social issues.
- 2. Free Case Management:** Case management is a collaborative process of assessment, planning, facilitation, care coordination, evaluation, and advocacy for options and services to meet an individual's and family's comprehensive health needs through communication and available resources to promote quality, cost-effective outcomes. So whether a client is transferring from/to a hospital or rehab center or is trying to understand his/her health and ways to stay independent and healthy at home, Talem can be there as the advocate and expert providing advice along the way.
- 3. Medicaid/VA/LTC Insurance/Private Pay:** Talem understands that not everyone can afford non-medical home care. However, that should not stop someone from getting the help he/she needs and deserves. That is why Talem is proud to accept Medicaid and any other insurance that might help provide support. Talem will look into every insurance possible to cover required services.
- 4. Veterans Care:** Home care services paid for by your service to our country. Talem Home Care is proud to partner with the VetAssist<sup>®</sup> Program through Veterans Home Care. Our mission is to help veterans and their families understand and qualify for the Veterans Aid & Attendance Pension benefit.
- 5. Client-Centered Care:** What does client-centered care really mean? At Talem, client-centered care is about much more than creating a customized care plan, helping with activities of daily living (ADL's), providing advice on a health condition or diagnosis, or treating symptoms. Client-centered care is about empowering patients to take control of their health and condition; it is about helping them experience independent and joyful living to the fullest extent possible; and it is providing unbiased guidance about options, benefits, and risks.  
  
Client-centered means considering clients' cultural traditions, personal preferences, and values, family situations; social circumstances; and lifestyles. Client-centered care and patient empowerment lead to a higher level of client engagement and ultimately lead to better client outcomes and overall health.
- 6. Transitional Care/Re-hospitalizations:** Talem recognizes the need to keep our clients out of the hospital and help them as they transition through the varying care settings. That is why Talem has ready access to a variety of healthcare providers. Whether the client needs home care, a primary physician, a house call physician, hospice, DME, estate planning, a will, or any other resource, Talem has relationships that have proven to reduce one's risk of being hospitalized/re-hospitalized and will make one's journey as easy and pleasant as possible.
- 7. Placements:** Frequently our clients either no longer want to or no longer can live in their own homes. Although we strive to keep people at home as long as possible, Talem can also assist in finding the perfect community in which to live.
- 8. Giving:** A portion of all profits will go towards a private non-profit foundation or senior community that provides help and resources to those facing difficult health care challenges.